



## Privacy Policy

Summit Dyslexia takes your privacy seriously and pledges to keep your data safe. Your confidence in the way I look after your data is important to me. I have prepared this Privacy Policy to explain the types of personal data I may collect about you prior, during or after a diagnostic assessment and how I store, handle, and keep that data safe. It also sets out your rights, how to contact me and (if you need to) how to complain in the event you have a problem or complaint.

### **Who I am:**

I am an independent assessor who is qualified to diagnose Dyslexia. My qualifications are:

BA (Hons) Economics, PGCE

MA SpLd (dyslexia) UCL Institute of Education

MSc Child Development UCL Institute of Education

Associate Member of the British Dyslexia Association (AMBDA 20/AMB03029)

Assessment Practising Certificate issued by The Dyslexia Guild (0323/131)

### **Protecting your data:**

When I collect or process your personal data I am regulated by the [General Data Protection Regulations](#) which applies across the European Union (including the United Kingdom) and I am responsible as 'controller' or 'processor' of that personal information for the purposes of those laws. As such I am registered with The Information Commissioners Office and my ICO number is: ZA797177

### **The personal information I collect and use:**

The information I collect about you is needed to deliver the services you have asked for, in this case a diagnostic assessment, or to keep you informed about things you might reasonably expect, given our relationship. This includes:

- Personal information, including contact details, home address, email address and telephone number – so I know what to call you, can record it on the assessment report and then send it to you, as well as request any information needed.
- Dates of meetings held with the client.
- Family details, including details of other family members with whom the client has given me consent to liaise with – to inform your report.



Sensitive personal data with personal identifiers and biographical information include:

- Age and date of birth.
- Details of why an individual seeks an assessment, including information about past assessments.
- Information about medical conditions, disability or specific learning difficulties including other special educational needs.
- Information about difficulties experienced, early life, school information.
- Notes written during or after support or assessment.
- Assessment scores, the clients writing and subsequent diagnostic report.

As you would expect, I must keep records to comply with the law regarding (for example) criminal activity or fraud.

### **How I use your personal information:**

Normally, I use your personal information to:

- Deliver the service I have agreed to provide you with - a diagnostic assessment.
- Provide you with support, assistance, and services in relation to dyslexia and related neurodiverse conditions as appropriate.
- To better understand the needs of dyslexic and non-dyslexic people to be able to diagnose individuals with dyslexia.

### **Who I share your personal information with:**

I do not routinely share your personal data with anyone unless there is a good reason to do so. This might include:

- Your child's school – I will share your information with your child's school if you have given me permission to do so.
- Other Third Parties ('third parties') – I will share your information with Third Parties, such as other professionals, if you have given me permission to do so.

As you would expect, I will share personal information with law enforcement or other authorities, if required by applicable law. I will not share your personal information with any other third party.

On occasions, I may share sections of a report or a whole report that has been anonymised, and any identifying information removed, amongst professionals for the purpose of appraisal, evaluation, sharing good practice or training. I may share anonymised reports with the BDA, PATOSS or Dyslexia Action for their evaluation and assessment.

**Information I need vs information that would be helpful to the cause:**

I often need your personal data to provide you with the services you have requested. If you query the need to provide any specific item of data, I will inform you at this point whether you are required to provide the information to receive the service or whether this is optional.

**How long your personal information will be kept:**

I will hold your personal data for as long as it is needed to allow me to provide you with the service or for the period that I am required to retain this information by applicable UK law (currently 6 years after an individual's 18<sup>th</sup> birthday or 6 years for an adult).

**Reasons I can collect and use your personal information:**

I limit the data I keep to fulfil my contractual obligations to you and/or the pursuit of our legitimate interest as the lawful basis on which I collect and use your personal data. My legitimate interest is providing you services in relation to dyslexia and other Specific Learning Difficulties including diagnostic assessment.

Where I am privy to special category personal information, for example children's and criminal information, I will only use such information where applicable and with your explicit consent i.e., include the information in an assessment report.

**Transfer of your information out of the United Kingdom:**

When you submit your information via Microsoft Forms, your personal data is securely transferred through servers located within the European Economic Area (EEA).

Your final assessment report is stored on Microsoft OneDrive, which uses end-to-end encryption. These servers are also based in the EEA and are covered by the UK's adequacy regulations for the restricted transfer of personal data. We are committed to handling your data in accordance with data protection laws and best practices.

**Your rights:**

Under the General Data Protection Regulations, you have several important rights including:

- The fair processing of information and transparency over how I use your personal information.
- Access to your personal information and to certain other supplementary information that this Privacy Policy is already designed to address.
- Requiring me to correct any mistakes in your information which I hold.
- Requiring the erasure of personal information concerning you in certain situations.

- Receiving the personal information concerning you which you have provided to me, in a structured, commonly used, and machine-readable format and have the right to transmit that data to a third party in certain situations.
- Objecting at any time to processing or storage of personal information concerning you.
- Objecting to decisions being taken by automated means which produce legal effects concerning you or significantly affect you.
- Objecting in certain other situations to my continued storage of your personal information.
- Restricting my processing or storage of your personal information in certain circumstances.
- Claiming compensation for damages caused by our breach of any data protection laws.
- Exercising these rights free of charge.

For further information on each of those rights, including the circumstances in which they apply, see the [Guidance from the UK Information Commissioner's Office \(ICO\)](#) on individuals' rights under the General Data Protection Regulation.

### **Exercising your rights:**

If you would like to exercise any of the rights outlined above, please:

- email, call or write to me (details of how below)
- Let me have enough information to identify you (e.g., name and property details)

### **Keeping your personal information secure:**

I have appropriate security measures in place to prevent personal information from being accidentally lost, used, or accessed in an unauthorised way. I limit access to your personal information to those who have a genuine need to know it and with your express permission. I will process your information in an authorised manner and subject to a duty of confidentiality. I have procedures in place to deal with any suspected data security breach. I will notify you and any applicable regulator of a suspected data security breach, where I am legally required to do so.

All physical paperwork collected during the assessment will be scanned and securely destroyed once the final report has been completed and approved by the client. Any previous assessment reports provided by other professionals will be read, reviewed, and then securely destroyed once they have been considered.



The final assessment report, along with scanned assessment papers and background questionnaires, will be stored electronically on Microsoft OneDrive, which uses end-to-end encryption and servers located within the European Economic Area (EEA).

The report will be shared via a secure OneDrive link, with access available for one month. This link will also be password protected to ensure confidentiality.

**How to complain:**

I hope that I can resolve any query or concern you raise about my use of your information.

The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority, in the European Union (or European Economic Area) where you work, normally live or where any alleged infringement of data protection laws occurred.

The supervisory authority in the UK is the Information Commissioner who may be contacted at: <https://ico.org.uk/concerns/> or telephone: 0303 123 1113.

**Changes to this privacy notice:**

This privacy notice was published on 1<sup>st</sup> August 2025.

I may change this privacy notice from time to time but the version you signed will remain applicable to you.

**Contact us:**

Please contact me if you have any questions about this privacy policy or the information, I hold about you.

**Assessor's Name:** Fiona Dixon

**Contact details:** [summitdyslexia@outlook.com](mailto:summitdyslexia@outlook.com) | 07775903276